



環球事務處

GLOBAL AFFAIRS OFFICE

香港恒生大學

THE HANG SENG UNIVERSITY
OF HONG KONG

Pre-Arrival Guide

Incoming International Students

2025/26





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Welcome to HSUHK!



We believe you are filled with joy and excitement for a journey you are about to embark to enter a new stage of your academic life. To get you acquainted with opportunities and challenges in studying in a new environment with different cultural and linguistic background, we have prepared this Guide for you.

The Guide is packed with information on things to do after admission and background on the learning environment in HSUHK. We have also included advice on living in Hong Kong and how to enrich your campus life.

Look forward to meeting you soon.

About HSUHK



Important Dates



Date	Items
After a valid student visa has been issued	Email (via personal email) notification about: <ul style="list-style-type: none"> • New Student Registration Process • Activation of eCampus and HSUHK email account
19-20 Aug 2025	Main Round of Module Registration for Senior Year Entrants. Details of which will be announced via HSUHK email
22 Aug 2025	New Student Welcome Day
By 29 Aug 2025	Application for accommodation for Year 1 International students ▼
1 Sep 2025	First Teaching Day (1 st semester)*
4 Sep 2025	Convocation for New Students*
By 12 Sep 2025	Residential Colleges and Old Hall move-in date for Year 1 non-local students ▼

▼ *The application and check-in dates are subject to the admission date. Residential Colleges will notify the student of the arrangements via email. Students can also move-in to Residential Colleges and Old Hall during office hours after the designated date. For details, please click [HERE](#).*

* *For the detailed Academic Calendar, please click [HERE](#).*

Entry to Hong Kong

Student Visa

All non-local students who enter Hong Kong for the purpose of education are required to obtain a valid student visa before coming to Hong Kong.

HSUHK will issue students a letter of acceptance and assist them with their visa applications. Students are required to submit visa application documents to the Hong Kong Immigration Department via HSUHK. Therefore, admitted students are advised to send HSUHK the completed visa application form as soon as possible since it normally takes six to eight weeks for the Hong Kong Immigration Department to process the application upon receipt of all the required documents.

Once the student visa is granted by the Hong Kong Immigration Department, the Registry will notify the student via the personal email to download the “e-Visa”.

For details of visa application, please visit the Hong Kong Immigration Department’s website ([HERE](#)).

Important Notes:

1. Upon arrival clearance, “e-Visa” holders should present their valid travel document, and the “e-Visa” saved on a personal mobile device or printed on a sheet of A4 white paper and scan the encrypted QR code on the “e-Visa” with the optical reader at an immigration counter.
2. Be sure you enter Hong Kong under a student visa, NOT a tourist visa.

If you lose your passport in Hong Kong:

1. Report the loss to the police and request a copy of the police report immediately.
2. Visit the website of the Consulate of your country in Hong Kong and follow its instructions to apply for a new passport.

Hong Kong Identity Card

Under the Registration of Persons Ordinance, people who have been permitted to stay in Hong Kong for more than 180 days are required to register for a Hong Kong Identity Card (HKID Card) within 30 days upon arrival.

No fee is charged for identity cards issued to new arrivals. However, fees are payable for the replacement of an identity card due to loss, damage, destruction, defacement or alteration of personal particulars.

For application information, please check the website by clicking [HERE](#).

Important Notes:

You MUST carry your HKID Card all the time as the proof of identity in Hong Kong.

If you lose your HKID Card:

1. Report the loss to the police and request a copy of the police report immediately.
2. Notify the Hong Kong Immigration Department within 14 days and apply for a replacement card.
3. A fee will be charged for the replacement.



Work in Hong Kong

Important Notes:

Eligible students will be given a “No Objection Letter” (NOL) by the Hong Kong Immigration Department upon approval of entry and extension of stay applications. The NOL contains the types and conditions of employment which the student may take up. Be sure to keep the document safe.

Internship

Non-local students of full-time locally-accredited local or non-local programmes at undergraduate level or above whose study period is not less than one academic year may take up internship, subject to the following conditions:

- the internships must be mandatory study/curriculum-related and be arranged/endorsed by the institutions they are studying in; and
- the duration of the internship is up to one academic year, or one-third of the normal duration of the relevant full-time academic programme, whichever is shorter.

There is no restriction on the job nature, salary level, location, number of working hours and employers for the internship arrangements.

On-campus Employment & Summer Job

Non-local students (excluding exchange students) of full-time locally-accredited local programmes at undergraduate level or above whose study period is not less than one academic year may take up:

- part-time on-campus employment for not more than 20 hours per week* throughout the year; and
- employment during the summer months from June 1 to August 31 (both dates inclusive) without any limit in relation to work hours and location.

**A week here is taken to mean a period of seven days from Sunday to Saturday.*

LATEST UPDATE: With effect from 1 November 2024, the HKSAR Government has **temporarily exempted** full-time non-local undergraduate students of locally accredited local programmes from the restrictions on taking up part-time jobs. These students with a "No Objection Letter" issued by the Immigration Department, are allowed to take up part-time employment. No restrictions are imposed on the number of hours or the location of the part-time work.

The above information is for reference only. Please check the conditions stated on your NOL and check out the "Employment during the Study Programme" Policy on Immigration Department's website ([HERE](#)).

Insurance

Non-local students are required to select and purchase suitable insurance on their own for the entire period of study at HSUHK. The insurance should cover but not limited to travel, personal accidents, medical expenses (accident and non-accident), hospitalisation and emergency evacuation/repatriation.

It is in your best interest to obtain and maintain suitable insurance coverage throughout the period of your study in Hong Kong. Failure to do so may put your well-being at risk. HSUHK and its staff are not liable for any loss, damage or injury, cost or expense arising from your failure to maintain adequate insurance.

Accommodation

Accommodation will be guaranteed for Year 1 international students' first year of study. Interested students may apply for accommodation by submitting the application via the Residential Colleges Management System.

The University also provides students with information about self-arranged accommodation. Please click [HERE](#) to learn more.

Student Registration

Before registration, non-local students have to accept the admission offer and fully paid the enrolment deposit as well as the balance of tuition fee before the due date stated in the Admission Offer Letter/Student Fee Debit Note. Once the documents have been verified and the student visa has been issued by Hong Kong Immigration Department, students will be invited for registration.

Registration for new students will take place online. Students will be notified via personal email.

If students fail to complete the registration procedures before the start of the semester, they will be considered as having given up the place for admission.



Get to HSUHK

From Hong Kong International Airport

By Airport Bus: You may take bus No. A42 from the Airport Bus Terminus to The Hang Seng University of Hong Kong.

Transportation	Fee (HK\$)	Time (Mins)
A42	23.4	65

By taxi: You may take an urban taxi (red taxi) from the Hong Kong International Airport directly to HSUHK.

Transportation	Fee (HK\$)	Time (Mins)
By taxi	~340	40

Please note:

- 1. When taking a bus, you are required to pay the exact fare.*
- 2. For taxi rides, HK\$6 will be charged for each piece of luggage.*

HSUHK Address in Chinese:

香港恒生大學
香港新界沙田
小瀝源行善里



Entrance Scholarships

HSUHK offers scholarships to new non-local students who are admitted to an undergraduate programme with outstanding academic results.

Eligible students will be invited by the Student Affairs Office, via HSUHK email, for submission of application in September or October 2025¹. Applications will be considered on a competitive and merit basis.

Year 1 Non-local Entrants

In 2025/26, HSUHK offers the following entrance scholarships to qualified^{2,3} new **non-local**⁴ **Year 1** students:

International Student (ASEAN) / (Non-ASEAN) Entrance Scholarship

Entrance scholarships with quotas are now offered to non-local applicants from ASEAN countries and other countries/regions (excluding Greater China regions), with full/half-tuition fee and accommodation fee for 4 consecutive academic years⁵. On-campus (Year 1) or University administered (Year 2-4) accommodation is guaranteed, subject to scholarship renewal.

Mainland Students with Non-JEE Qualifications, Macao and Taiwan Students

Entrance scholarships with quotas are now offered to non-local Mainland students with non-JEE qualification, Macao and Taiwan students, with full/half-tuition fee for 4 consecutive academic years⁶. On-campus or university administered accommodation is guaranteed for the first year of study for non-local Year 1 students.

	Full Scholarship	Half Scholarship
IB Diploma	35 points or above	30 points or above
GCE A-level	At least 2A* and 2As	At least 3As
STPM (Malaysia)	At least A- grade in one subject and B+ grade in other three subjects, including English	At least B+ grade in four subjects, including English
UEC (Malaysia)	At least A2 grade in one subject and B3 in other four subjects, including English	At least B3 grade in five subjects, including English
General Scholastic Ability Test (Taiwan)	At least "Distinction" level (頂標) in two subjects and "Good" level (前標) in other two subjects, including English	At least "Distinction" level (頂標) in one subject and "Good" level (前標) in other three subjects, including English

Remarks:

1. Entrance Scholarships are not applicable to admittees of January Intake.
2. The above scholarships are distributed on a competitive and merit basis.
3. Students will be awarded one entrance scholarship only. Students will not be awarded any entrance scholarship if they have transferred or been readmitted to the same or another programme for whatever reasons.
4. Please click [HERE](#) for the definitions of local and non-local students.
5. Renewal criteria: Cumulative GPA of 3.3 or above in Semester 2 of each academic year is required.
6. Renewal criteria: Year GPA of 3.3 or above is required.

Year 2/3 non-local entrants

“Entrance Scholarship for Non-local Students (senior intake)”^{1,2} is also available for Year 2 or 3 non-local entrants³.

Value:

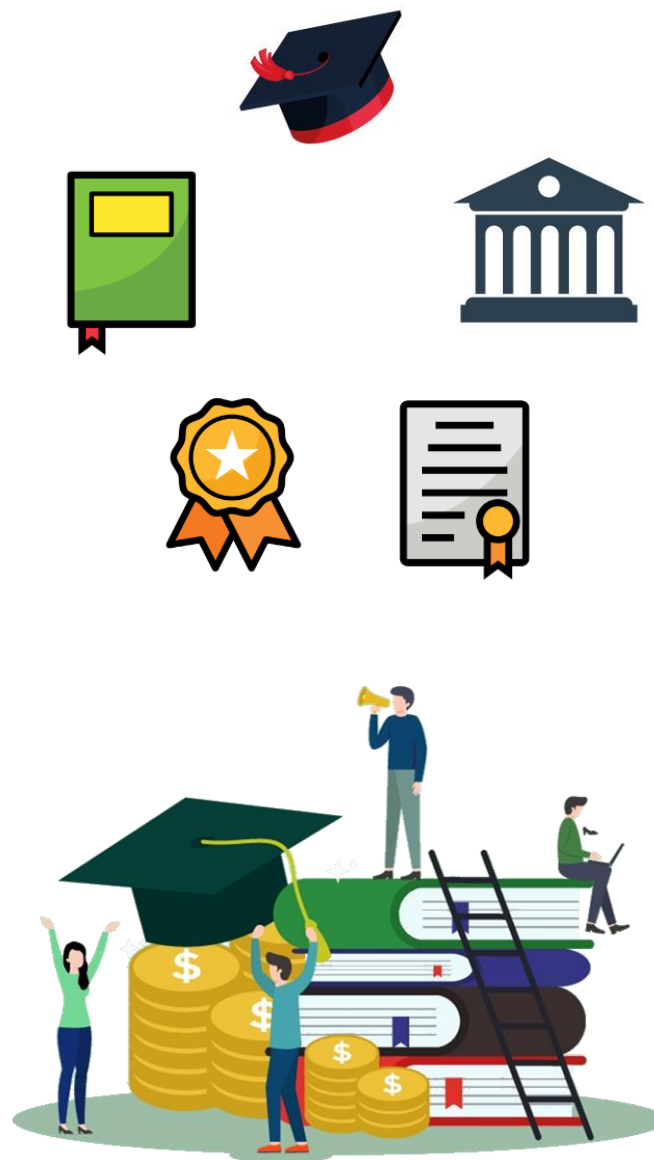
HK\$50,000 each (one-off)

Eligibility:

- A graduation GPA of 3.5 (on a max. scale of 4.0) upon completion of a recognised Associate Degree or Higher Diploma programme offered by a local institution; **OR**
- A cumulative GPA of 3.3 or above during the student’s prior year of study in a recognised undergraduate programme offered by a local institution.

Remarks:

1. The scholarships are distributed on a competitive and merit basis.
2. Students will be awarded one entrance scholarship only. Students will not be awarded any entrance scholarship if they have transferred or been readmitted to the same or another programme for whatever reasons.
3. Please click [HERE](#) for the definitions of local and non-local students.





Learning and Teaching at HSUHK

The Unique “Liberal + Professional” Education Model

Adopting a unique “Liberal + Professional” education model, The Hang Seng University of Hong Kong (HSUHK) places its highest priorities on quality teaching and students’ all-round development. HSUHK believes the purpose of undergraduate education is not mainly to help students acquire more knowledge and better job prospects after graduation, but also to cultivate their personal values, interests, and competencies. The transformative power of this educational model will facilitate students’ realisation of their full potential.



Liberal

The “Liberal” education at HSUHK is committed to nurturing students’ freedom to think and thrive in the global village of the 21st century. Our aim is to empower students to pursue their aspirations by fostering core transferrable competencies such as critical thinking, creativity, interpersonal communication/collaboration, human caring attitude, moral reasoning, and social responsibility. “Liberal” also represents a broad and cross-disciplinary approach to connect knowledge domains, facilitate thinking, and solve problems, especially in the University-wide common core curriculum. This enables our students to tackle the complex challenges of their future life/work with confidence and fulfilment.

Professional

Unlike most fresh graduates of liberal arts colleges in the West who continue to pursue postgraduate studies, fresh graduates in Hong Kong mostly seek full-time jobs. “Professional” in this model represents the incorporation of professional subject elements in many of our major programmes, which equip students with transferrable professional competencies, professionalism and ethics that are required in future careers options.



The University aims to nurture students possessing the following 'desired graduate attributes: iGPS':

i = Intellectual Competence

G = Generic Skills

P = Personal Development

S = Social Engagement

The acronym iGPS also carries the symbolic meaning of 'I' and the 'GPS'; with 'I' referring to the individual student and 'GPS' taking on the metaphor of 'Global Positioning System', which can guide the development of the student through the diverse educational experience at HSUHK.

Undergraduate Curriculum Structure

HSUHK adopts a four-year curriculum for all bachelor's degree programmes. All students are governed by the specified Undergraduate Curriculum Structure.

The Undergraduate Curriculum Structure comprises three components, namely Major Studies, the Common Core Curriculum and Free Electives. The total number of modules and credits to be completed by students varies across the different programmes, depending on their respective nature.

Apart from Major Studies, students are required to take at least 16 modules under the Common Core Curriculum, including modules on General Education, Languages, Quantitative Methods and IT Skills. This structure aims at enhancing students' generic skills and broadening their intellectual horizons. Students can also choose to pursue a minor programme. Please browse the web pages of each programme ([HERE](#)) to learn about the curriculum structure of specific programmes.

Students are also required to fulfil the following requirements in order to graduate:

- Attained specified scores/reached the specified level in the Language Competency Exit Tests for English and Putonghua;
- Passed the Information Technology Proficiency Test (unless exempted otherwise); and
- Completed the required number of iGPS Units and attended the required number of College Assemblies.



Module Registration

Year 1 Entry

Timetables will be pre-assigned to Year 1 students. You can modify the timetable during the Module Add/Drop Period from 1-12 September 2025. Details of which will be announced via HSUHK email.

Year 2/3 Entry

New Year 2 and 3 students will be invited to participate in the module registration on 19-20 August 2025. The detailed arrangement will be sent to you via HSUHK email.

If you fail to complete the module registration during the aforementioned period, please join the Clearance Round of Module Registration on 29 August 2025. You may further modify your timetable during the Module Add/Drop Period from 1-12 September 2025. Details of which will be announced via HSUHK email.

Credit Transfer

(For new Year 2/3 students only)

New Year 2/3 students need not apply for credit transfer. Programmes concerned will consider the modules students took in the preceding sub-degree programme and adjust the study plan at HSUHK. Students can view the updated study plan by logging into the HSUHK Student Information System upon successful completion of the registration.

Minor Study

All undergraduate students can choose to pursue a minor programme. For details, please visit Registry's website ([HERE](#)).

Contact of Programme Offices

If you have any questions relating to your study plan, you are suggested to contact the programme office concerned directly.

Programme	Email Address
School of Business	
Bachelor of Business Administration (Honours) in Corporate Governance and Compliance (BBA-CGC)	cgc@hsu.edu.hk
Bachelor of Business Administration (Honours) in Economics (BBA-ECON)	econ@hsu.edu.hk
Bachelor of Business Administration (Honours) in Finance and Banking (BBA-FB)	fb@hsu.edu.hk
Bachelor of Business Administration (Honours) in Financial Analysis and FinTech (BBA-FAFT)	faft@hsu.edu.hk
Bachelor of Business Administration (Honours) in General Business (BBA-GB)	mkt@hsu.edu.hk
Bachelor of Business Administration (Honours) in Global Business Management (BBA-GBM)	mgt@hsu.edu.hk
Bachelor of Business Administration (Honours) in Human Resource Management (BBA-HRM)	mgt@hsu.edu.hk
Bachelor of Business Administration (Honours) in Management (BBA-MGT)	mgt@hsu.edu.hk
Bachelor of Business Administration (Honours) in Marketing (BBA-MKT)	mkt@hsu.edu.hk
Bachelor of Business Administration (Honours) in Professional Accountancy (BBA-PA)	pa@hsu.edu.hk
School of Communication	
Bachelor of Arts (Honours) in Arts and Culture Communication (BA-ACC)	baacc@hsu.edu.hk
Bachelor of Arts (Honours) in Convergent Media and Communication Technology (BA-CMCT)	cmct@hsu.edu.hk
Bachelor of Journalism and Communication (Honours) (BJC)	bjc@hsu.edu.hk

Programme	Email Address
School of Decision Sciences	
Bachelor of Business Administration (Honours) in Supply Chain Management (BBA-SCM)	scm@hsu.edu.hk
Bachelor of Science (Honours) in Actuarial Studies and Insurance (BSc-AIN)	ain@hsu.edu.hk
Bachelor of Science (Honours) in Applied Computing (BSc-AC)	computing@hsu.edu.hk
Bachelor of Science (Honours) in Business Analytics and Information Management (BSc-BAIM)/ Bachelor of Management Science and Information Management (Honours) (BMSIM)	msim@hsu.edu.hk
Bachelor of Science (Honours) in Data Science and Business Intelligence (BSc-DSBI)	dsbi@hsu.edu.hk
School of Humanities and Social Science	
Bachelor of Arts (Honours) in Art and Design (BA-AD)	baad@hsu.edu.hk
Bachelor of Arts (Honours) in Chinese (BA-CHI)	chn@hsu.edu.hk
Bachelor of Arts (Honours) in Cultural and Creative Industries (BA-CCI)	bacci@hsu.edu.hk
Bachelor of Arts (Honours) in English (BA-ENG)	eng@hsu.edu.hk
Bachelor of Arts (Honours) in Psychology (BA-PSY)	ba-psy@hsu.edu.hk
Bachelor of Social Sciences (Honours) in Asian Studies (BSocSc-AS)	bss-as@hsu.edu.hk
Bachelor of Social Sciences (Honours) in Philosophy, Politics and Economics (BSocSc-PPE)	bss-ppe@hsu.edu.hk
School of Translation and Foreign Languages	
Bachelor of Translation with Business (Honours) (BTB)	btb@hsu.edu.hk

Learning Support

Registry

Registry is one of the important administrative offices at HSUHK. It supports students in the matters of student ID card application, module registration, study and examination timetable, and application of transcript and other academic certification.

Location: Room M407, M Building, Yuen Campus
Tel: (852) 3963 5555
Email: registry@hsu.edu.hk
Website: <https://registry.hsu.edu.hk/>

Academic and Personal Advice

To maintain a better connection between the University and students, Academic advisor and personal tutor system is available at HSUHK. Students are welcome to consult their advisors on the matters in relation to the studies as well as personal guidance.



Learning Facilities

A wide range of learning facilities are established to support students' learning and provide different resources and learning space for students' study.

Library

The HSUHK Library situated at S H Ho Academic Building (Block A) G/F to 2/F was opened in September 2012. Spanning across three floors with a total floor area of 4,000 square metres, the Library, built with the concept of the Learning Commons, serves as a hub of knowledge offering a multitude of information resources, facilities and services to support the teaching, learning and research needs of the University community.

Location: G/F – 2/F, S H Ho Academic Building
Tel: (852) 3963 5310
Email: library@hsu.edu.hk
Website: <https://library.hsu.edu.hk/>



English Language Centre

Established by the Department of English at The Hang Seng University of Hong Kong, the English Language Centre (ELC) provides a cozy and state-of-the-art environment for students to engage in English language learning. Through professional English workshops, versatile self-directed learning materials, specialized IELTS mock speaking tests, user-friendly video recording & editing equipment, and interactive cultural events, the ELC helps students enhance their English proficiency, equipping them with integrated skills in reading, writing, listening, and speaking.

Location: Room A202-205, 2/F, Library, S H Ho Academic Building

Tel: (852) 3963 5696

Email: elc@hsu.edu.hk

Website: <https://elc.hsu.edu.hk/>



The Chinese Language Centre

The Chinese Language Centre provides a variety of resources and facilities to stimulate students' interest in learning Chinese. Various workshops, cultural events and consultation sessions and online resources are available for students to learn Putonghua and Cantonese.

Location: Room A206, 2/F, Library, S H Ho Academic Building

Tel: (852) 3963 5609

Email: iclc@hsu.edu.hk

Website: <https://iclc.hsu.edu.hk/>

Computer Laboratories

There are several computer labs on campus, which offer various software for students. For locations and opening hours, please enquire Information Technology Service Centre.

Location: Room M805, M Building, Yuen Campus

Tel: (852) 3963 5160

Email: itsc@hsu.edu.hk

Website: <https://itsc.hsu.edu.hk/>

Campus Life



Accommodation in HSUHK



HSUHK provides more than 1,200 residential places for students to facilitate an all-rounded campus life. Guaranteed accommodation at varying fee levels will be provided for Year 1 non-local undergraduate students. The options include staying at Residential Colleges, Old Hall or designated off-campus accommodation.

Starting from the 2nd year, students are required to apply for the residential places. Residential Colleges (RCs) would consider students' application based on their ability to enrich campus life and participation in RCs activities.



Residential Colleges and Old Hall

Our unique residential college system provides an ideal living and learning integrated community for students to learn and to engage in self-improvement, to develop inter-personal networks, and to nurture a sense of commitment and self-discipline.

The Residential Colleges (RCs) consist of 3 blocks and are characterized by 4 themes. Each RC is led by a team of College Master and Associate Master who are experienced senior academic staff members, and supported by a team of RC Tutors. They provide pastoral care to student residents, through offering advice on different aspects of life.

Throughout the year, a variety of educational programmes related to the four themes are organised to reinforce students' learning and strengthen their bonding, ranging from cultural exchange, sports experience, community service and farming experiment. Besides residents, RCs also provide all HSUHK students opportunities to "join, support and interact" at the RCs. Students are invited to join RCs' Orientation, High Table Dinner and other interesting activities.

Lee Yick Hoi Lun Mosaic College

Lee Yick Hoi Lun Mosaic College focuses on cultural diversity and is designed to complement students' experiences as capable leaders with global exposure and insightful vision. Through an interactive living community comprising both local, non-local and exchange students, the members show appreciation to diversity and cultural differences. At the College, students build up friendships through social events like barbecues and hiking. The College also celebrates festivals like Chinese New Year and host traditional Big Bowl "Poon Choi" Feast.

S H Ho Wellness College

Maintaining a healthy lifestyle is of utmost importance for the wellness of body and mind. Amidst busy studies, students of **S H Ho Wellness College** participate in various physical and spiritual care programmes, to learn to be more mindful of the importance of good physical, psychological, and mental health. Signature events include healthy cookery classes, regular Yoga, and Wing Chun classes. There are also fruit giveaways and intercollegiate sports events.



Patrick S C Poon Amity College

Focusing on "Community Engagement and Service", **Patrick S C Poon Amity College** fosters students' civic engagement through a series of community service opportunities and inspires leaders to meet local and global needs. From visits to elderly homes to free tutorial services, residents reach out to people in need and practise generosity in the community. They also develop negotiation and leadership skills through volunteer leader training.

Fung Yiu King Evergreen College

Fung Yiu King Evergreen College envisions itself to be a sustainable community in the twenty-first century. Residents attain knowledge of sustainable living and dynamic relationships with mother nature. Through out-of-classroom experiences like eco-tours and organic farming at the RCs, students reflect on their ethical responsibility towards global environmental issues and become inspired to make behavioural changes.

Old Hall

In Old Hall, residents with different talents and cultural backgrounds can learn about academic as well as the themselves by cross-cultural experiences. Each resident will be assigned to one of the four RCs with the opportunity to participate in respective events and activities. In addition, they will also have the chance to join the exclusive activities organized by Old Hall.

Off-campus Accommodation Sunny House

Sunny House is located at 19 Lok Hop Street, San Po Kong. By taking a bus, it only requires 23 minutes to come back to the Hang Seng University of Hong Kong.

It is not only a dormitory but also has a 32,000 sq. ft. communal space. There are nearby shopping malls, restaurants, supermarkets and banks, forming an 8-minute living circle.

Please click [HERE](#) to learn more details about the Sunny House.



Management of Residential Colleges

College Masters and Associate Masters

Each RC has one College Master and one Associate Master, who are experienced senior academic staff members residing in each College. As the leaders of RC, both Master and Associate Master endeavour to create an inspiring living and learning environment by offering intellectual and pastoral guidance to residents as well as planning and implementing programmes at the RC to improve sense of belongings.

RC Tutors

RC Tutors are academic or administrative staff members in HSUHK, residing in a specific RC. Their major duty is to assist the College Masters and Associate Masters to manage each floor and answer enquiries from students.

Residential Colleges Section (RCS)

The RCS is responsible for the overall management of the Residential Colleges including admission and room allocation, financial plan and budget control, facilities management and operation etc. Through working closely with College Masters, Associate Masters, Tutors and Student Residents' Associations, the section aims at providing an inspiring living and learning environment for students.

Student Residents' Associations (SRAs)

SRAs are student organizations under Students' Union of HSUHK, which are responsible for organizing various activities in each RC, such as orientation and festive events. The mission of SRAs is to enhance interaction and strengthen bonding among residents.

Security

To ensure the safety of residents and the security of properties and premises, a 24-hour security guards service is available in the lobby of each RC. RCs also deploy an advanced access card authentication system. Residents need to use their student cards for entry to each RC and their rooms. For safety reason, smoking is strictly forbidden in any part of the premises. Residents are required to attend fire safety talk(s) and take part in fire drill(s). All residents should comply with Regulations of Residential College ([HERE](#)) during their residency.



Student Affairs Office

In support of the University's education goals, the Student Affairs Office (SAO) strives to create a supportive and challenging learning environment by providing a full range of co-curricular programmes and residential life experience, with the ultimate aim of fostering student success and equipping our students to contribute to the society. The SAO consists of different sections/units, including:



Career Planning & Development

- Career Education Modules
- Local & Global Internships & Campus Work
- One-stop Career Preparation & Job-Hunting Platform (JINESS)
- 1-1 Career Advisory Session
- Careers Fairs, Recruitment Talks & Job-hunting Training



Personal Growth & Counselling

- Counselling
- Psychological Assessment
- Mental Wellness & Personal Development Workshops



Physical Education

- Physical Education Class
- University Sports Team
- Sports Workshops & Fitness Courses



Residential Colleges

- Accommodation Application
- Living Learning Programmes & Initiatives
- Handle Residents' Cases & Incidents
- Daily Operation of RC, Old Hall and Off-campus Accommodation



Student Development & Campus Life

- Cultivate Student Leadership
- Foster Development & Growth of Student Organisations
- Support Student Cultural Group Activities
- Promote Volunteer Service & Social Participation
- Support Non-local Student Integration



Scholarship & Student Finance

- Scholarships & Awards (academic & Non-academic areas)
- Financial Assistance (e.g. Language Test Fees Reimbursement)



Inclusion & Resources Management

- Promote & Cultivate a Diversity & Inclusive Campus
- Support Services for Students With Special Educational Needs
- Student Amenities: Insurance, Locker, The Inspiring
- University-wide Events: College Assembly – HSUHK Liberal Agora, New Student Welcome Day, President's Reception For Parents

Contact:

SAO Counter : M603, 6/F., M Building, Yuen Campus

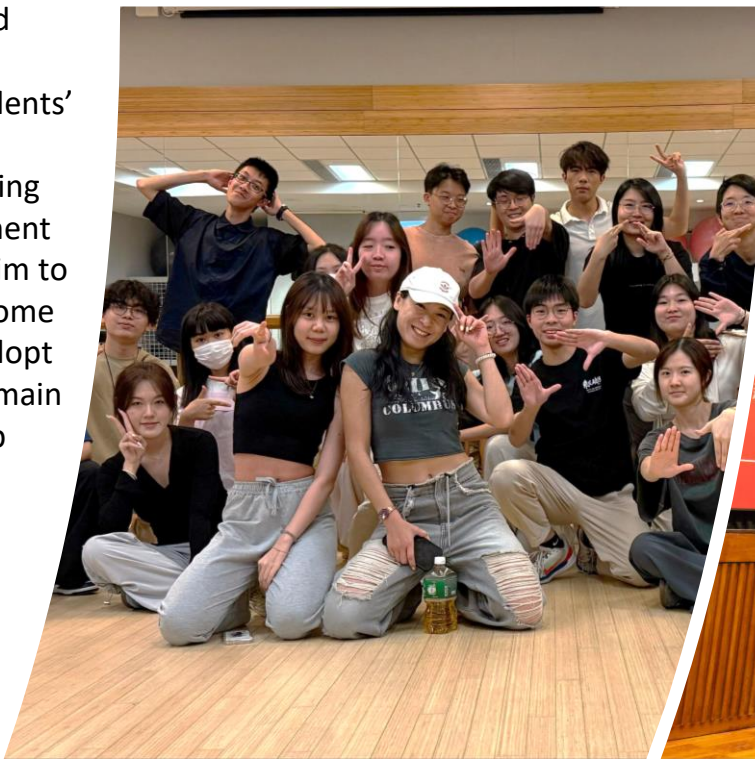
Tel.: 3963 5560 Email: sao@hsu.edu.hk;

Website: <https://sao.hsu.edu.hk/>

Campus Life

HSUHK strives to foster a positive and inspiring campus life conducive to whole-person development of every student.

Through various services and student development programmes, we enrich students' out-of-class active learning experiences and nurture caring leaders with social commitment and global awareness. We aim to nurture our students to become self-directed learners and adopt experiential learning as the main approach at large to develop students' potential.



Campus Facilities

On-Campus Catering Outlet

There are canteen and café located on campus. The opening hours are as follows*:

Crema Café (G/F, S.H. Ho Academic Building)	8:00am to 6:00pm (Mon to Fri) 8:00am to 5:00pm (Sat)
HSUHK Rendezvous (2/F, M Building)	8:00am to 8:00pm (Mon to Fri) 8:00am to 2:00pm (Sat)

**Closed on public holidays.*

**Opening hours are subject to change.*

24 Hours Food and Beverage (F&B) Vending Machines

There are over 20 F&B vending machines around the campus. Two featured F&B corners are for students' gatherings located in Lee Quo Wei Academic Building and M Building at Yuen Campus.



Sports Facilities

The Lee Shau Kee Complex is located at Block B of the Campus. This indoor sports and amenities building has a six-lane indoor swimming pool, a Sports Hall, Fitness Centre and other sports facilities. Please visit the SAO website ([HERE](#)) for information.

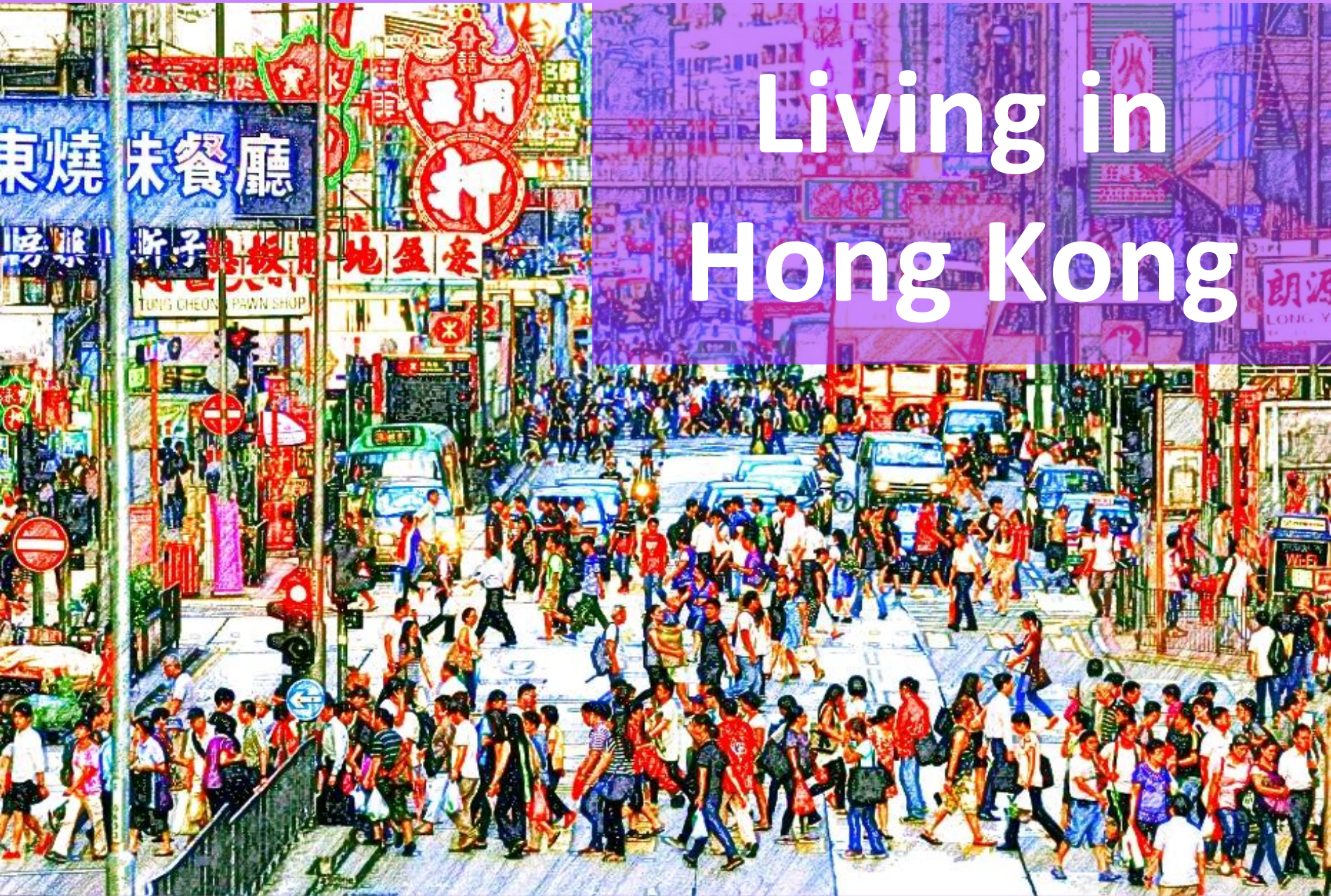
Campus WiFi

You may access HSUHK-WIFI with your own mobile devices on campus, and Eduroam Wifi in other universities. Please visit the ITSC website ([HERE](#)) for information.

eCampus

eCampus is HSUHK's main portal where you can gain access to useful information and services (e.g. University announcements, module registration, facilities booking etc). Please login to eCampus ([HERE](#)) regularly to receive latest updates from the University.

Living in Hong Kong



Weather

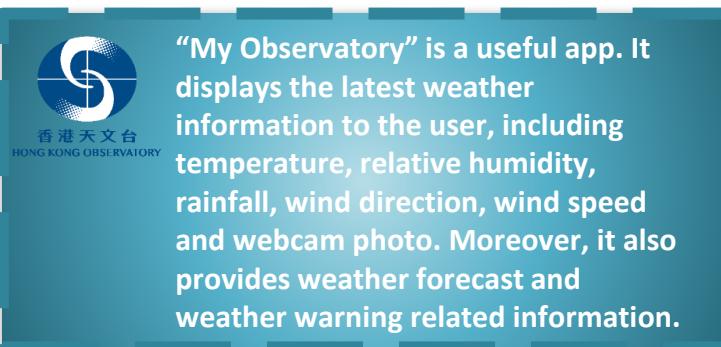
Hong Kong's climate is sub-tropical. During November and December, there are pleasant breezes, plenty of sunshine and comfortable temperatures.

January and February are cloudier, with occasional cold fronts. Sometimes the temperature drops below 10°C in urban areas.

March and April are milder with occasional spells of high humidity. Fog and drizzle can be particularly troublesome. Air traffic and ferry services are occasionally disrupted because of reduced visibility.

May to August are hot and humid with occasional showers and thunderstorms. Temperatures often exceed 31°C. Hong Kong is most likely to be affected by typhoons. If a typhoon comes near ("Signal No. 8" or above will be hoisted), businesses and shops close down for the day, classes are suspended and flights may be cancelled and rescheduled.

The rainy season in Hong Kong is normally between April and September. A rainstorm warning system is available (three levels: from AMBER to RED to BLACK) to alert the public about the occurrence of heavy rain which is likely to bring about major disruptions.



To check the weather of the day, you can go to the website of the Hong Kong Observatory ([HERE](#)) or call 1878200.

Religion

People in Hong Kong enjoy religious freedom. There is a large variety of religious groups in Hong Kong, including Buddhism, Taoism, Christianity, Islam, Hinduism, Sikhism and Judaism.

Language

Chinese and English are both the official languages in Hong Kong. Most information available to the public is bilingual. The majority of people in Hong Kong mainly use Cantonese for daily communication, but some can speak English and Putonghua.



Public Transport

The public transport network in Hong Kong is well-developed and reliable. You are encouraged to use public transport for travelling. The website of HK Government ([HERE](#)) provides access to various local transport websites, where you can find detailed information on routes, fares, timetables, journey durations, and more.

For added convenience, we recommend using an Octopus Card to enjoy student discounts on fares for the MTR, buses, and minibuses. The Octopus Card is widely accepted at most convenience stores, fast food restaurants, and supermarkets. You can visit the Octopus website ([HERE](#)) to learn how to purchase and use the card.

Besides Octopus Card, you can also use AlipayHK EasyGo, UnionPay App MTR Transit QR Code, Tencent Transit QR Code, or Visa, Mastercard and UnionPay contactless credit cards for fare payment on the MTR or some bus routes.



Useful Apps for Transportation



MTR Mobile provides all sorts of useful information relating to MTR trips to help you plan your journey effectively. This App provides details on routes, fares, recommended travel paths, train schedule, station services and more.



APP 1933 - KMB/LWB

This App provides users with the estimated bus arrival time, updates on bus services and routes.

Mobile Phone

Most of the world's mobile telecommunications systems operate in Hong Kong. If you wish to stay connected immediately upon arrival in Hong Kong, you can purchase a prepaid SIM card from convenience stores or sales centres of local communications service providers.

Once settled, you may consider subscribing to a monthly plan offered by a communication service provider to enjoy reasonable rate.

Free WiFi services are widely available across the city in locations such as restaurants, shopping malls and MTR stations.

Financial Matters

Expenses

The figures provided below are estimates for your reference. Actual expenses depend on your personal spending habits.

Accommodation provided by HSUHK	HK\$ 3,000-7,600 per month*
Meals	HK\$ 4,000 per month
Books	HK\$ 1,000 per semester
Personal Expenses	HK\$ 2,000 per month

**The pricing varies depending on the accommodation location and room type.*

Open a Bank Account

To open a bank account in one of the local banks in Hong Kong, you need to provide:

1. Travel documents
2. HSUHK admission letter
3. Proof of residential address in your home country in English
4. Proof of residential address in Hong Kong
5. Other information deemed necessary by the bank

Students are advised to exchange some cash in Hong Kong dollars before arriving in Hong Kong. You can use currency exchange and remittance services at the bank after opening a bank account.

Electronic Payment Platforms

In recent years, electronic payment (e-payment) platforms have rapidly developed in Hong Kong. Major e-wallet and retail payment operators, such as Octopus Cards Limited, AlipayHK, WeChat Pay HK, PayMe, Apple Pay, and UnionPay, offer users a secure, fast, and convenient way to make online payments or contactless transactions.



Use of Credit Cards

In Hong Kong, most shops and restaurants accept VISA, MasterCard, and American Express. However, some establishments only accept credit cards for purchases exceeding a certain amount, while others may only accept cash. Therefore, it is advisable to confirm payment methods before making a purchase. Additionally, some credit card companies may charge an overseas transaction fee. If you plan to use non-local credit cards in Hong Kong, consult your bank for details regarding potential fees and charges.



Currency

The Hong Kong dollar (HK\$) is the official currency of Hong Kong. Banknotes are available in denominations of HK\$10, HK\$20, HK\$50, HK\$100, HK\$500, and HK\$1,000. Coins include 10c, 20c, 50c, HK\$1, HK\$2, HK\$5, and HK\$10.

You can exchange your home currency for Hong Kong dollars at authorized money exchangers. At Hong Kong International Airport, currency exchange counters operate conveniently from early morning until late at night. Additionally, 24-hour automated teller machines (ATMs) are available at the airport and railway stations.

Please note that exchange rates fluctuate daily based on the money market.



Safety

Hong Kong is remarkably safe and it has one of the lowest crime rates in the world. However, students should still be especially cautious and keep an eye on your valuables in public areas.

Be aware of Telephone Scam

In recent years, swindlers have targeted university students through phone scams, posing as law enforcement officials and falsely accusing victims of breaking the law. After gaining their trust, they transfer the call to accomplices pretending to be prosecutors, who request sensitive information like bank account details and passwords. Ultimately, the swindlers use the provided information to withdraw money from the victim's bank accounts.

Beware of WhatsApp Scam Groups

Investment scams are on the rise, with scammers randomly adding people to fraudulent WhatsApp groups. Posing as investment experts and sharing fake profit-making transaction screenshots, they deceive victims into transferring money to unknown accounts. Many, including professionals like surveyors, have lost millions of Hong Kong dollars.

Advices from the Police:

- The public will not be contacted by phone call via pre-recorded voice messages.
- Government officials will never request internet banking passwords or money, nor will they issue arrest warrants online.
- If callers claim to be law enforcement agents or government officials and request your personal data or property, contact the relevant office to verify their identity.
- Do not transfer money to strangers' bank accounts or leave money in public areas.
- Do not disclose your bank account numbers and internet banking passwords.
- Avoid sharing the names of relatives or friends with callers.
- Do not log on to any suspicious websites or download any attachments by hastily clicking on hyperlinks embedded in emails, SMS messages or web pages.
- Please dial 18222 to contact the police officers for assistance in response to suspicious deception cases.
- For latest scam alerts, please visit the Hong Kong Police Force's website ([HERE](#)).

Law and Customs

Hong Kong Identity Card

Please carry the HKID Card with you all the time. Other than HKID Card and passport, any person who is not able to produce proof of identity for inspection as required by the law will commit an offence.

What to do if you lose your HKID Card?

1. Immediately report the loss to the local police. You may call Police Hotline (852) 2527 7177 to check the nearest report room.
2. Report such loss and apply for a replacement card at any Registration of Persons Office within 14 days. Further information is available through the website ([HERE](#)).
3. A fee of HK\$370 will be charged for the replacement of an identity card.



Smoking

According to Tobacco Control Office, no smoking areas include: indoor areas of all restaurant premises, indoor workplaces, public indoor places, and some public outdoor places in accordance with the amended Smoking (Public Health) Ordinance (Cap. 371). Smoking or carrying a lighted cigarette, cigar, or pipe in no smoking areas is prohibited; otherwise, you will be liable to a fixed penalty of **HK\$1,500**. Please find the Statutory No Smoking Areas by clicking [HERE](#).

Illegal Drugs

According to The Dangerous Drug Ordinance of Hong Kong Police Force, any person who traffics, manufactures or possesses dangerous drugs shall be liable upon conviction to a fine of maximum of **HK\$5,000,000** and **imprisonment for life**. For more information, please click [HERE](#).



Others

Voltage

Hong Kong's voltage is 220 volts, 50 cycles. You may need to purchase an adaptor for your cell phone, personal computer and other electronic devices.

Postal Service

The nearest post office from HSUHK is Kwong Yuen Post Office.

Address: Shop No. 4, Block 4, Kwong Yuen Shopping Centre, Kwong Yuen Estate, Sha Tin, New Territories

Office hours: 9:30am to 4:30pm (Mon to Fri)
9:30am to 1:00pm (Sat)

More information about Hong Kong postal services, please click [HERE](#).

Dining and Daily Necessities near Campus

It takes about 10-minute walk to go to Kwong Yuen Shopping Centre from the campus. The shopping centre offers a variety of amenities, including supermarkets, clinics and grocery stores. You will also find a range of dining options, such as Chinese restaurants, fast food outlets and other catering services. For details, please click [HERE](#).

Medical Services

Medical services in Hong Kong are provided by both public and private sectors with charges. Students can visit public or private hospitals and clinics off campus and the fees vary. Students holding a Hong Kong Identity Card are eligible to use public hospital services at the local rates.

There are medical clinics located in Kwong Yuen Estate near HSUHK.

The nearest public hospital to HSUHK is the Prince of Wales Hospital which provides a full spectrum of inpatient, outpatient, specialist and emergency services. You can visit its website by clicking [HERE](#).

Emergency Service

If you have an emergency or injury, please call the 999 Hotline for emergency ambulance service.



Checklists

Things to bring

- Personal identification documents, e.g. passport, entry permit etc.
- Flight tickets
- Admission Letter issued by HSUHK
- Photocopy of insurance certificate
- Original copy of academic transcripts
- Address proof of your permanent residence (for opening bank account)
- Passport-sized photos
(Save a digital copy for backup)
- Credit card or bank card
- Address of HSUHK
- Some cash in Hong Kong dollars
- Bedding items and daily necessities
- Personal care products and medication prescribed by physician for personal use
- Electronic devices, e.g. laptop, cell phone with suitable transformers/adaptors
- Emergency contacts

Remarks:

- 1) Keep a set of photocopies of the above relevant documents in case of need.**
- 2) Students should decide other items to be included based on your personal habits.**



Campus Map





環球事務處

GLOBAL AFFAIRS OFFICE

香港恒生大學

THE HANG SENG UNIVERSITY
OF HONG KONG



Jul 2025